



20 March 2019

Important Notice

Dear Guests,

Please kindly be informed the local authorities in Malaysia has updated that all cruise ship calls to Melaka will not be possible for a specific duration in view of the dredging works at the Malacca Marina to facilitate the tendering operations for larger cruise ships. However, guests departing on Genting Dream's 3D2N Melaka cruise from Singapore on 10 & 24 April, 8 & 29 May, 5, 19 & 26 June 2019 can still enjoy Melaka's rich culture and heritage as the ship will call at Port Dickson, which is the closest to Melaka. Genting Dream will arrive in Port Dickson on the second day of the cruise from 10:00 until 21:00 with an 11 hour port stay time.

Please contact our hotlines for assistance:

Genting Rewards members	
China: +86 4001 203 233	Hong Kong: +852 2110 3838
Singapore: +65 6220 7801	Taiwan: +886 2 2175 9590
Malaysia: +60 3 2302 1388 (Kuala Lumpur) +60 3 2302 1388 (Penang)	Email: mccenq@resortsworldatsea.com
Genting Cruise Lines reservation counters	
Hong Kong: +852 2317 7711	Penang: +604 2628388
Singapore: +65 6808 2288	
General Customer Services	
China: +86 20 400 881 0348	Hong Kong: +852 2317 7711
Singapore: +65 6223 0002	Philippines: +632 836 6080
Malaysia: +603 2302 1288 (Kuala Lumpur) +604 263 1128 (Penang)	Email: reservations.en@gentingcruiselines.com

*Guests booked via travel agents: please contact your respective travel agencies for assistance.

Dream Cruises strives to ensure the best cruise experience for our guests and would like to apologize for any inconvenience caused due to these unforeseen circumstances.