



IMPORTANT NOTICE

**4 FEBRUARY 2020
HONG KONG**

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Dear Guests,

Due to the recent regional outbreak of the 2019 Novel Coronavirus (2019-nCoV), Dream Cruises has been working closely with the various local and regional authorities in implementing precautionary measures based upon official updates and following government guidelines for travel restrictions.

Unfortunately, due to three recently confirmed cases on 3 February of passengers with 2019-nCoV who had traveled on board World Dream on 19 January to 24 January, the government of Taiwan has prohibited World Dream from proceeding with her port of call in Kaohsiung and will now be forced to return to Hong Kong for an early arrival at 9:00AM on **5 February**.

However, we would like to inform you that all passengers had received stringent temperature checks in Guangzhou Nansha upon disembarkation on 24 January and any who were found to exhibit fever were further tested for 2019-nCoV by the Nansha Center for Disease Control and Prevention. At that time, all passengers tested returned negative results.

For the cruise that departed from Guangzhou Nansha on 24 January 2020, all guests from Hubei had been prohibited from boarding in view of the latest requirements from the authorities, while all other cruising passengers and crew passed body temperature checks and submitted health declarations before boarding. For your information, there were also no passengers on board the current cruise who are People's Republic of China passport holders.

As a precaution, crew members that worked in the affected cabins have been isolated in their crew quarters with daily temperature checks and, as of 4 February, Dream Cruises has sealed-off the cabins in which the affected guests had previously stayed in. I am also pleased to report that, since 24 January onwards, there have been no virus-related health issues among any members of our crew.

To further safeguard the well-being of our guests and crew, Dream Cruises has also implemented various precautionary measures before every departure or sailing on our ships including health and temperature screening for all embarking guests and crew members, as well as stringent sanitization, enhanced and higher frequency disinfection protocols on board its ships, improved ventilation in public areas and in cabins and requesting that all staff to wear face masks while on duty.

As a gesture of goodwill, Dream Cruises would like to offer affected guests the following:

- Onboard credit of HKD 500 per cabin
- Refund of pre-paid shore excursions and port handling charges (HKD185 per guest) at original source of booking
- Free shuttle bus service from Kai Tak Cruise Terminal to Kowloon Bay MTR station and Lam Tin MTR station. For details, please contact shore excursion counter on board.

Please contact the main reception for further details.

Dream Cruises would like to reiterate that it maintains the highest preventative hygiene and sanitation standards on board its fleet and is committed to ensuring the health of all guests and crew.

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